

Keeping families close. Your impact in 2023.



"It is the number one priority
– being together"

NATASHA, DANIKA'S MUM

IMPACT

2023



"When you are so far from home, experiencing the worst situation you can imagine, a comfortable bed, welcoming people, and a familiar environment truly can make the world of difference."

MADDY, YORK'S MUM

"It's a true home away from home, a place where you can recharge your batteries after full days at the hospital, a hot meal which you don't have to cook, and a safe haven."

NICOLA, ARTHUR AND HARPER'S MUM

RMHC Australia acknowledges the Traditional Custodians of the lands, skies and waterways on which we work. We recognise the Aboriginal and Torres Strait Islander peoples amongst the families we care for, our employees, volunteers and supporters. We pay our respects to them and their Elders past and present.



When a child gets seriously ill or injured, family life is shattered and every day, basic living becomes overwhelming. Your support helped stitch family life together. It gave families a roof over their heads, a comfortable bed, a home cooked meal, a friendly face, care for siblings, tuition for sick children and siblings, and a place to come home to when they needed it most.

IN 2023, YOU SUPPORTED

64,178

FAMILIES

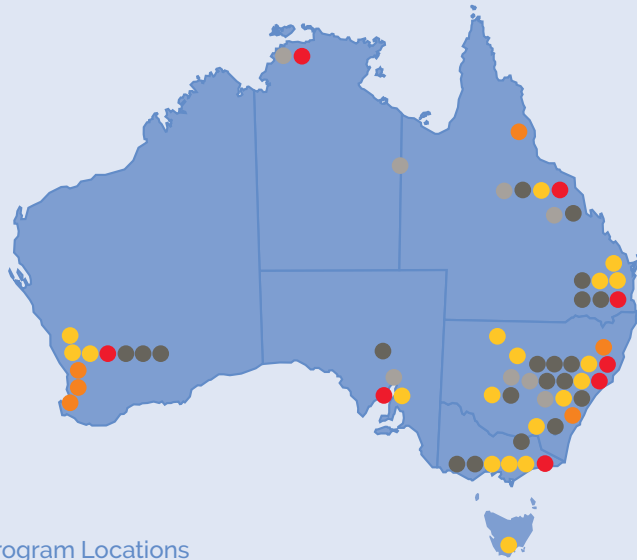


Imagine every dollar you donate having a 360% increase in value? That's the impact you have - not just on the lives of seriously ill or injured children and their families, but on the wider healthcare and education systems.

SOCIAL IMPACT

\$1 = \$3.60

There for families in every State and Territory, in every way. In urban, regional and remote communities.



- House
- Family Room
- Family Retreat
- Learning Program
- Hospitality Cart

This year, your support ensured we gave families the emotional, financial, learning and practical support, when they needed it most.

Program Locations



YOU GAVE

10,853

families a place to stay in our Houses, so they could be footsteps from the hospital where their sick child is receiving medical treatment



YOU ALLOWED

44,691

families to take a break from long, emotional hours at their child's bedside in one of our Family Rooms located in hospitals



YOU HELPED

341

exhausted families unwind and reconnect in our peaceful Family Retreats located across Australia



YOU HELPED

1,252

students catch up on missed school through our Learning Program, to reach their full potential and reduce the impact on the education system



YOU PROVIDED

7,041

families with boredom busters, toiletries, snacks and beverages right at their child's bedside, through our Hospitality Carts, ensuring sick children had the comfort and support of loved ones in their greatest hours of need



Volunteers donated **203,422 hours to supporting families in need.**

You are the life and soul of our mission

To our donors, corporate sponsors and mission partner, McDonald's:

You're more than the time you give or money you donate. Your support helps families during the most challenging time in their lives. You help us keep families close, make them feel at home and ensure the everyday things – like eating a home cooked meal or having a good night's sleep – are taken care of. You make our mission possible.

Together, you are the life and soul of our mission. A community to lean on, and the glue that holds every family together. Without you, we wouldn't exist.

To our volunteers, staff and Board members:

You are that familiar face. A warm cup of tea after a tough day. Those encouraging words when the world seems bleak. A comforting hand on an exhausted shoulder. Your value can't be measured in dollars, but by the difference you make every day. You are the beating heart of our mission.

Mission Partner



Our National Partners



Our Program Supporters

AGL

Ambius

B1G1

Bega Group

Bosch

Clorox

Deane Apparel

Ezycharge

Findex

Foxtel

GrainCorp

Inghams

La-Z-Boy

McCormick Australia

Morgan Stanley

Popcake

Signature Media

Turosi

ToyBox Australia

At the heart of your community, across the country.

We're a national network of **11 Chapters** delivering Programs across the country, with the local skills, knowledge and expertise to support families in their time of need – no matter their social, cultural or economic background – anywhere in Australia.

We're unique in the Programs and services we offer to support families. We're there at every stage of a child's illness and recovery. That's why it's crucial we meet the needs of every family who relies on us.

"Thank you times a million. The service you provided during our truly darkest hour was not asked for, but exactly what we needed. We can't thank you enough."

ANDY, ELLIE'S DAD

A quarter of a century of lasting impact

In 2023 we celebrated the 25th anniversary of our Learning Program. There are 1,200 children in our Learning Program on any given week, and each year this important Program prevents 45 children from repeating a year at school and 41 from dropping out of school, due to the impact of a serious illness or injury on their education.

Your generosity has left an imprint on the lives of seriously ill or injured children and their families across Australia, over generations. It will continue to do so for many more to come. This is the real impact of your support.



25 Years

of supporting the education of seriously ill or injured children through our Learning Program



16,000

children caught up on missed school



\$77.5M

saved in government expenditure.

Keeping families close is everything. But it's just the start.

Families of seriously ill or injured children are grappling with more than any of us can imagine. Keeping them close is the most important step in helping them cope through the stress, trauma and financial strain of caring for a seriously ill or injured child. But the impact of this goes far beyond this.

Many parents have to stop working. A child's schooling is interrupted, and development can be delayed. **This can impact the rest of their lives.**

Every Program and service we offer, thanks to your support, helps families cope better.

The value of your donation goes beyond what you put in. It lessens the strain on hospitals, schools and workplaces, leading to stronger communities, stronger health and education systems, and a stronger economy.

